



Appendix A

Productivity expectations in HHA settings post- PDGM implementation

The range that best represents the productivity standard of the respondent's current place of employment:

Range	HHA respondents (N=133)
50%-55%	0.8%
56%-60%	0.0%
61%-65%	0.8%
66%-70%	2.3%
71%-80%	9.8%
81%-85%	13.5%
86%-90%	19.5%
91%-95%	18.0%
96%-100%	5.3%
More than 100%	1.5%
Not applicable, as productivity is measured differently	28.6%

Basis of the productivity standard:

Basis of productivity standard	HHA respondents (N=693)
Billing codes per day/week	1.3%
Minutes per day/week	6.5%
Points per day/week	56.9%
Patients per day/week	8.2%
Visits per day/week	21.9%

Other	2.2%
Not applicable	2.5%
Unsure	18.0%

Changes in caseload/volume in HHAs (N= 845) over the last 12 months

- 41% of HHA respondents reported a caseload/volume decrease of more than 20%.
- 5% of HHA respondents reported a caseload/volume increase of less than 20%.
- 7% of HHA respondents reported a caseload/volume increase of more than 20%.
- 25% of HHA respondents reported no change in caseload/volume.

Changes in treatment visits/minutes in HHAs (N=870) over the last 12 months

- 62% of HHA respondents reported a decrease in treatment visits/minutes.
- 9% of HHA respondents reported an increase in treatment visits/minutes.
- 23% of HHA respondents reported no change in treatment visits/minutes.
- 39% of HHA respondents who reported changes in visits/minutes reported that their employer mandated the changes.
- 30% of HHA respondents who reported changes in visits/minutes reported that their employer encouraged the changes.

Changes in therapy length of stay in HHAs (N=870) over the last 12 months

- 75% of HHA respondents reported a shorter average therapy length of stay.
- 4% of HHA respondents reported a longer therapy length of stay.
- 19% of HHA respondents reported no change in the therapy length of stay.
- 38% of HHA respondents who reported a change in length of stay reported that their employer mandated the change.
- 33% of HHA respondents who reported a change in length of stay reported that their employer encouraged the change.

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